



Ann D. Berkowitz
Project Manager – Federal Affairs

September 25, 2003

Peter Young
Federal Communications Commission
455 12th Street, S.W.
Washington, DC 20554

RECEIPT

RECEIVED - FCC

SEP 25 2003

Federal Communication Commission
Bureau / Office

1300 I Street, NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)

Dear Mr. Young:

Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE ("Merger Order") are Verizon's performance measurement results for August 2003. We are providing you with disks containing ASCII files of the results in the format you requested. An additional disk provides two reports that were requested by CCB staff. One report summarizes the voluntary payments for Performance Plan Years 1, 2 and 3 through the July 2003 performance month by state and the other report provides a summary by metric for the last twelve payments made. Recently, it has been determined that an error occurred in the creation of the ASCII file containing the performance measurement results for February 2003 which caused some values in sixteen of the metrics to be populated incorrectly; therefore, we are also providing an additional ASCII file containing the performance measurement results for February 2003. This did not affect the results appearing on the WISE website which was populated correctly or the voluntary payment calculation.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

In a few instances, the measurements reported do not precisely match the definitions stated in Attachments A-2a and A-2b. The Attachment to this letter describes those instances in which there are variations.

If you have any questions, please do not hesitate to call me.

Sincerely,

Attachment

Without Enclosures

cc: Ellen Becker

August 2003**Definitional Status for Performance measures:**

Certain issues affect months previously reported, as noted below.

West States:**PO-1 Response Time OSS Ordering Interface**

Product	Month(s)	Comment
Electronic Interface PO-1-02, PO-1-03, PO-1-04, PO-1-05 West (except VA)	January 2002 – August 2003	Some informational-only responses were incorrectly included in the query response count, resulting in an overstatement of responses. Process will be corrected with the September 2003 data month.

MR-2 Trouble Report Rate**MR-3 Missed Repair Commitments****MR-4 Trouble Duration Intervals****MR-5 Repeat Trouble Reports**

Product	Month(s)	Comment
Interconnection Trunks MR-2, MR-3, MR-4, MR-5 West (except VA)	January 2002 – July 2003	Some provisioning activity was incorrectly included in the Trunk metrics. Process was corrected with the August 2003 data month.

PR-4 Missed Due Dates**PR-6 Installation Quality**

Product	Month(s)	Comment
LNP PR-4-02, PR-4-05, PR-6-02 West (except VA)	March 2002 – September 2003	Some Disconnect orders were not included in the metrics in error. Process will be corrected with the October 2003 data month.
UNE Hot Cut PR-6-02 Numerator VA	February 2003 – July 2003	Hot Cut circuits were incorrectly identified causing some Installation Troubles to be incorrectly included or excluded in the metric data. Process was corrected with the August 2003 data month.
UNE Hot Cut PR-6-02 Numerator VA	June 2003 – July 2003	Some Hot Cut troubles were scored as I-code in error causing them to be incorrectly included in the metric. Process was corrected with the August 2003 data month.